

Issues, answers, help...and hope.

Welcome to sevencounties.org

ACCESS SYSTEM

This is the doorway to Seven Counties Services and the network of available resources within our region. Services include telephone screenings, referrals and scheduling. Interpreters for non-English speaking persons are provided upon request.

For Appointments Call:

589-1100 or 1-800-264-8799

TDD: 589-4259 or 1-877-589-4259

Monday—Friday 8:30 a.m. to 5:00 p.m.

THE CRISIS AND INFORMATION CENTER

Accredited by the American Association of Suicidology and the Alliance of Information and Referral Systems, the Crisis and Information Center offers confidential 24/7 telephone service and provides crisis counseling and referral. Specially trained crisis counselors help callers define problems and feelings and explore possible solutions. The center also operates the Metro United Way 2-1-1 services and is the main point of contact for a mental health response to community emergencies or disasters.

Call: 589-4313 or 1-800-221-0446

TDD: 589-4259 or 1-877-589-4259

OUR MISSION

The mission of Seven Counties Services is to build healthy communities by helping individuals and families who are affected by mental illness, developmental disabilities, addictions and abuse realize their potential.

OUR VISION

The vision of Seven Counties Services is that all persons affected by mental illness, developmental disabilities, addictions and abuse will live satisfying, productive and valued lives in our community.



Seven Counties Services, Inc.

101 W. Muhammad Ali Blvd.
Louisville, KY 40202-1451

www.sevencounties.org



Seven Counties Services, Inc.

Crisis Prevention & Response

**Immediate Help for
Adults with Intellectual
or Developmental
Disabilities Experiencing
a Behavioral or
Psychiatric Emergency**

502-459-5292

or 1-800-459-5292

Help When You Need It...Now



Seven Counties Services, Inc.

Our Service for You

Seven Counties' Crisis Prevention and Response Program is a person-centered, short-term response to individuals age 18 and older who have intellectual or developmental disabilities (I/DD) and are experiencing a behavioral or psychiatric emergency. Individuals receive immediate and intensive supports to assure they are able to remain in their homes or their communities.

The Service Array

Services may include, but are not limited to:

- On Site De-escalation
- Respite
- Behavioral Assessment and Plan Development
- Psychiatric Evaluation and Treatment
- Person-Centered Planning
- Community Resource Links and Development

Eligibility Criteria

Persons eligible for this service are:

An adult with I/DD who is experiencing an acute, immediate crisis as defined according to a state crisis rating scale

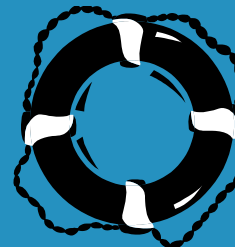
AND

the adult with I/DD and their family have insufficient or severely limited resources or skills necessary to cope with the immediate crisis.

Priority is given to individuals with a history of multiple crisis episodes and/or those at substantial risk of future crisis.

An individual "in crisis" is considered to be at risk of exhausting current community-based supports already available through state

contract, appropriated crisis funds and/or supports through the Supports for Community Living Waiver.



**HELP AND HOPE
One Call Away**

Getting the Help You Need

Monday—Friday 8:30 a.m.—5:00 p.m.

If you are in an acute, immediate crisis situation and meet the eligibility criteria, please call 502-459-5292 or 800-459-5292 toll free and ask for the On –Call Service Coordinator for the Family Support Service Team.

All Other Hours

Call the Seven Counties Services Crisis & Information Center, a 24 hour/7 days a week service, at 502-589-4313 or 800-221-0446 toll free and ask for the Family Support Service on-call staff person.

The Crisis Prevention and Response Program is a state-supported effort to serve individuals, regardless of ability to pay, who have been deemed eligible as persons with I/DD or others who, upon screening, are determined likely to be eligible. The program's focus is on maximizing the opportunity for the individual to remain in his or her least restrictive living environment.